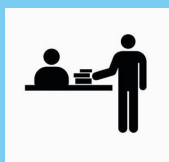


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 701,930

INTERLIBRARY LOANS

24,470 - Items Loaned



ITEMS ADDED

Item Records*** - 33,039
Bib Records - 3,000

ITEMS TOTAL

28,297,277 - Item Records***
1,552,381 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 97,620

MELCAT

3,057 - Items Received***
3,251 - Items Loaned***



DELIVERY - BAGS & BINS

August 2020 - 2,707
August 2019 - 2,855
Down 5%

RETURN ANYWHERE

277 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



August 2020 - 34,086
LLC to MCLS - 3,170
MCLS to LLC - 5,074
LLC to SLC - 1,047
SLC to LLC - 531

LLC RBDIGITAL GROUP

2,943 - eMagazines
419 - eAudio



I-TIVA

Patrons Contacted - 8,482
Messages Delivered - 8,245
Patrons Who Called In - 218
Patrons Who Logged In - 102

SHOUTBOMB

4,378 - Total Registered Users
4,912 - Total Registered Barcodes
58 - New Users



TECHNICAL SUPPORT

Tickets Created - 160
Tickets Closed - 158

CONSULTING SUPPORT

27 - Advocacy
137 - Members
17 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from August 2020.

Visit the website at www.llcoop.org.