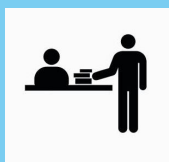


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 758,267

INTERLIBRARY LOANS

25,340 - Items Loaned



ITEMS ADDED

Item Records*** - 34,803
Bib Records - 3,000

ITEMS TOTAL

28,340,261 - Item Records***
1,552,787 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 100,726

MELCAT

4,848 - Items Received***
4,823 - Items Loaned***



DELIVERY - BAGS & BINS

September 2020 - 2,883
September 2019 - 2,639
Up 9%

RETURN ANYWHERE

270 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



September 2020 - 32,160
LLC to MCLS - 2,758
MCLS to LLC - 4,914
LLC to SLC - 796
SLC to LLC - 466

LLC RBDIGITAL GROUP

3,166 - eMagazines
381 - eAudio



I-TIVA

Patrons Contacted - 7,781
Messages Delivered - 7,155
Patrons Who Called In - 245
Patrons Who Logged In - 108

SHOUTBOMB

4,424 - Total Registered Users
4,964 - Total Registered Barcodes
47 - New Users



TECHNICAL SUPPORT

Tickets Created - 148
Tickets Closed - 136

CONSULTING SUPPORT

21 - Advocacy
117 - Members
16 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from September 2020.

Visit the website at www.llcoop.org.