

# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT



Member resources shared by 42 libraries in 82 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 771,682  
(Some digital items are not counted)

## INTERLIBRARY LOANS

24,827 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 29,952  
Bib Records - 2,178  
(Some digital items are not counted)

## ITEMS TOTAL

33,592,167 - Item Records\*\*\*  
1,682,280 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 105,684

## MELCAT

4,674 - Items Received\*\*\*  
5,405 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

April 2021 - 2,850  
April 2020 - 0  
Up 2850%

## RETURN ANYWHERE

548 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

MCLS to LLC - 4,813  
SLC to LLC - 575  
GLDL to LLC - 414

April 2021 - 35,533  
LLC to MCLS - 3,266  
LLC to SLC - 789  
LLC to GLDL - 1,021



## I-TIVA

Patrons Contacted - 7,420  
Messages Delivered - 7,313  
Patrons Who Called In - 220  
Patrons Who Logged In - 107

## SHOUTBOMB

4,744 - Total Registered Users  
5,300 - Total Registered Barcodes  
16 - New Users



## TECHNICAL SUPPORT

Tickets Created - 215  
Tickets Closed - 171

## CONSULTING SUPPORT

17 - Advocacy  
74 - Members  
23 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from April 2021.

Visit the website at [www.llcoop.org](http://www.llcoop.org).