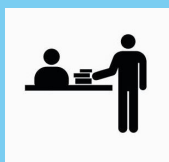


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,026,472

INTER-LIBRARY LOANS

18,862 - Items Loaned



ITEMS ADDED

Item Records*** - 36,270
Bib Records - 3,143

ITEMS TOTAL

20,736,366 - Item Records***
1,404,363 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 127,256

MELCAT

5,070 - Items Received***
5,187 - Items Loaned***



DELIVERY - BAGS & BINS

May 2019 - 2,509
May 2018 - 2,389
Up 5%

RETURN ANYWHERE

644 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

May 2019 - 26,847
LLC to MCLS - 2,639
MCLS to LLC - 2,934

LLC RBDIGITAL GROUP

2,417 - e-Magazines
285 - e-Audio



I-TIVA

Patrons Contacted - 8,399
Messages Delivered - 8,121
Patrons Who Called In - 691
Patrons Who Logged In - 345

SHOUTBOMB

3,152 - Total Registered Users
3,507 - Total Registered Barcodes
285 - New Users



TECHNICAL SUPPORT

Tickets Created - 139
Tickets Closed - 145

CONSULTING SUPPORT

11 - Advocacy
26 - Members
9 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from May 2019.

Visit the website at www.llcoop.org.