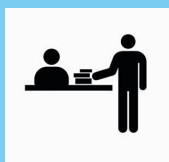


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,063,457

INTERLIBRARY LOANS

25,940 - Items Loaned



ITEMS ADDED

Item Records*** - 32,915
Bib Records - 2,962

ITEMS TOTAL

23,135,196 - Item Records***
1,473,133 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 105,964

MELCAT

6,589 - Items Received***
7,740 - Items Loaned***



DELIVERY - BAGS & BINS

January 2020 - 2,981
January 2019 - 2,210
Up 34%

RETURN ANYWHERE

856 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



January 2020 - 30,527
LLC to MCLS - 2,552
MCLS to LLC - 4,120
LLC to SLC - 543
SLC to LLC - 371

LLC RBDIGITAL GROUP

1,207 - eMagazines
378 - eAudio



I-TIVA

Patrons Contacted - 10,509
Messages Delivered - 9,234
Patrons Who Called In - 370
Patrons Who Logged In - 164

SHOUTBOMB

4,029 - Total Registered Users
4,524 - Total Registered Barcodes
148 - New Users



TECHNICAL SUPPORT

Tickets Created - 113
Tickets Closed - 79

CONSULTING SUPPORT

22 - Advocacy
46 - Members
31 - Vendors
(Now including counts from Staff)



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from January 2020.

Visit the website at www.llcoop.org.