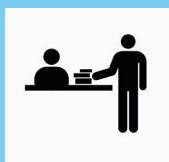


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,035,116

INTERLIBRARY LOANS

27,195 - Items Loaned



ITEMS ADDED

Item Records*** - 28,915
Bib Records - 2,452

ITEMS TOTAL

23,583,124 - Item Records***
1,476,402 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 128,245

MELCAT

5,779 - Items Received***
6,703 - Items Loaned***



DELIVERY - BAGS & BINS

January 2020 - 2,679
January 2019 - 2,644
Up 1%

RETURN ANYWHERE

637 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



February 2020 - 28,940
LLC to MCLS - 2,563
MCLS to LLC - ?
LLC to SLC - 521
SLC to LLC - ?

LLC RBDIGITAL GROUP

2,615 - eMagazines
392 - eAudio



I-TIVA

Patrons Contacted - 8,924
Messages Delivered - 8,568
Patrons Who Called In - 514
Patrons Who Logged In - 209

SHOUTBOMB

4,139 - Total Registered Users
4,648 - Total Registered Barcodes
113 - New Users



TECHNICAL SUPPORT

Tickets Created - 141
Tickets Closed - 185

CONSULTING SUPPORT

27 - Advocacy
49 - Members
30 - Vendors
(Now including counts from Staff)



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from February 2020.

Visit the website at www.llcoop.org.