

LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 970,334

INTERLIBRARY LOANS

17,857 - Items Loaned



ITEMS ADDED

Item Records*** - 25,744
Bib Records - 2,305

ITEMS TOTAL

22,688,307 - Item Records***
1,467,694 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 121,564

MELCAT

4,839 - Items Received***
5,734 - Items Loaned***



DELIVERY - BAGS & BINS

2019 - 2,516
2018 - 2,086
Up 20%

RETURN ANYWHERE

824 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

December 2019 - 26,423
LLC to MCLS - X
MCLS to LLC - X

LLC RBDIGITAL GROUP

1,832 - eMagazines
309 - eAudio



I-TIVA

Patrons Contacted - 8,500
Messages Delivered - 8,236
Patrons Who Called In - 470
Patrons Who Logged In - 231

SHOUTBOMB

3,882 - Total Registered Users
4,357 - Total Registered Barcodes
86 - New Users



TECHNICAL SUPPORT

Tickets Created - 96
Tickets Closed - 73

CONSULTING SUPPORT

15 - Advocacy
19 - Members
13 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from December 2019.

Visit the website at www.llcoop.org.