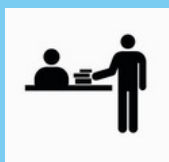


# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 1,028,699

## INTER-LIBRARY LOANS

23,051 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 42,486  
Bib Records - 2,720

## ITEMS TOTAL

18,166,825 - Item Records\*\*\*  
1,297,566 - Bib Records



## CUSTOMERS SERVED

Total\*\*\* - 128,504

## MELCAT

5,699 - Items Received\*\*\*  
5,210 - Items Loaned\*\*\*



## DELIVERY

Mar 2019 - 2,613  
Mar 2018 - 2,443  
Up 7%

## RETURN ANYWHERE

532 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

Mar 2019 - 28,188  
LLC to MCLS - 2,692  
MCLS to LLC - 2,563

## LLC RBDIGITAL GROUP

2,460 - e-Magazines  
230 - e-Audio



## I-TIVA

Patrons Contacted - 10,544  
Messages Delivered - 10,118  
Patrons Who Called In - 660  
Patrons Who Logged In - 331

## SHOUTBOMB

2,868 - Total Registered Users  
3,186 - Total Registered Barcodes  
138 - New Users



## TECHNICAL SUPPORT

Tickets Created - 238  
Tickets Closed - 215

## CONSULTING SUPPORT

14 - Advocacy  
16 - Vendors  
26 - Members



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from March 2019.

Visit the website at [www.llcoop.org](http://www.llcoop.org).