

ILS COUNCIL REPORT

August 2019

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The number of cataloging requests received in May is down 5% compared to last year. The number of requests to be cataloged is down 5% compared to May last year, copy cataloging is up 2%, and total cataloged is down 6% compared to May 2018. The number of cataloging requests received in June is up 9% compared to last year. The number of requests to be cataloged is up 8% compared to June last year, copy cataloging is down 2%, and total cataloged is down 3% compared to June 2018.

Cataloging	May 2019	YTD	May 2018	YTD	Monthly %	YTD PCT
Requests Received	2,051	15,696	2,154	17,040	-5%	-8%
Requests already in database	53	446	45	379	18%	18%
Requests to be cataloged	1,998	15,250	2,109	16,661	-5%	-8%
Copy Cataloging	1,729	13,535	1,699	14,582	2%	-7%
Original Cataloging	86	1,160	223	1,756	-61%	-34%
Total Cataloged	1,815	14,695	1,922	16,338	-6%	-10%

Cataloging	June 2019	YTD	June 2018	YTD	Monthly %	YTD PCT
Requests Received	1,926	17,622	1,775	18,815	9%	-6%
Requests already in database	54	500	48	427	13%	17%
Requests to be cataloged	1,872	17,122	1,727	18,388	8%	-7%
Copy Cataloging	1,615	15,150	1,654	16,236	-2%	-7%
Original Cataloging	166	1,326	187	1,943	-11%	-32%
Total Cataloged	1,781	16,476	1,841	18,179	-3%	-9%

For full information on ILS and local stats please visit: <http://www.llcreports.org/>

Circulation	June 2019	YTD 2019	June 2018	YTD 2018	Monthly %	YTD PCT
Checkouts/Renewal	541,577	2,425,217	435,467	2,090,437	24%	16%
Holds	42,072	238,397	39,843	231,945	6%	3%
Interlibrary Loan (shared ILS)	24,846	149,056	24,566	149,375	1%	2%
MeLCat Borrowed (IN)	1,789	11,407	1,659	11,146	8%	2%
MeLCat Loaned (OUT)	1,772	11,094	1,846	10,575	-4%	5%
Shoutbomb Users (SMS Patrons)	167	3,317	NA	NA	NA	NA
Shoutbomb Alerts (SMS Messages)	5,023	85,096	NA	NA	NA	NA

Circulation	July 2019	YTD 2019	July 2018	YTD 2018	Monthly %	YTD PCT
Checkouts/Renewal	592,994	3,018,211	447,111	1,537,548	33%	19%
Holds	44,096	282,493	42,328	274,273	4%	3%
Interlibrary Loan (shared ILS)	26,452	175,508	26,912	173,287	-2%	1%
MeLCat Borrowed (IN)	2,100	13,507	1,854	13,000	13%	4%
MeLCat Loaned (OUT)	1,967	13,051	1,799	12,374	9%	5%
Shoutbomb Users (SMS Patrons)	113	3,430	NA	NA	NA	NA
Shoutbomb Alerts (SMS Messages)	2,217*	87,313	NA	NA	NA	NA

ILS Server Migration (Sierra and Encore): The ILS server migration to AWS (Amazon Web Services) hosting was approved by the Lakeland Library Cooperative Board on Thursday, August 8, 2019. The migration will take place beginning at 5:00 p.m. on Monday, October 28, 2019. The project will go into Tuesday, October 29. **Shared ILS member libraries should plan to be down from 5:00 p.m. on Monday through Tuesday. No services that utilize information from the shared ILS will be available during that time. This includes Sierra, the public catalog (including Encore), MelCat requesting and any services that use any of**

the system API's for patron authentication and/or data. Some examples of services that use the system API's include 3rd party software used for Internet authentication, electronic database access such as Overdrive, Hoopla, and RBDigital and other services to which libraries subscribe that require patrons to validate their accounts.

New Hoopla subscriptions: We have heard of a few new libraries considering adding Hoopla to their online resources. As you are working with Hoopla remember to consult with the Lakeland IT department regarding authentication through the Patron API, ILS Manager for creation of necessary codes for records, and Jeff Lezman from our Cataloging Department so that he can plan to add items for your libraries to the regular monthly Hoopla record loads. Hoopla adds and deletes are processed monthly by LLC cataloging staff for all shared ILS subscribers to the service.

***Shoutbomb Hold Notification Update:** Over the last several weeks we have had a few patrons report that they are not receiving hold notifications from Shoutbomb. We tracked some examples through the system and reported the issue to Shoutbomb. As of Thursday, August 1 the problem has been resolved.

Item Paging – Print Paging slip prompt: A few months ago I submitted an enhancement request through the new Idea Lab system at Innovative to change the prompt users receive when they place a copy specific hold (Print Paging Slip or Do NOT Print Paging Slip) to mirror that of the prompt for a Copy Returned Soonest holds (Page for Title or Do NOT Page for Title). All too often, staff users tell the system NOT to print the paging slip and then wonder why those items never arrive at their locations. We know from experience that this is because the user interprets the word “Print” to mean print to a local printer. In version 5.1 this will be corrected. The new wording will be “Page for Item or Do NOT Page for Item”.

Fines Free Update: Howard Miller Library (OZ) went live with no fines on juvenile and teen materials on July 1. Flat River Community Library (MG) went live with no fines on all materials on Wednesday, July 10. I have received workforms from Hackley Public Library (juvenile and teen materials), Muskegon Area District Library (juvenile and teen materials), Tamarack District Library (everything but DVD's and CD's) and Fennville District Library (juvenile and teen materials for October 1, 2019). I have consulted with several other libraries but have not yet received their workforms. MADL, White Lake and Hackley are scheduled for going live on Monday, September 2, 2019.

Reports Website additions: The June monthly status reports and the 2nd quarter status reports were added to the Lakeland reports website. These will no longer be emailed to libraries. In the future, the reports will be posted to the reports website and may be downloaded from that website. Please visit <http://www.llcreports.org/>. The monthly ILL, MeLCat, i-Tiva and Shoutbomb reports are also posted here.

Authority Control update: During the month of July, I worked with many libraries on cleanup of long billed items and other items with various statuses that are not on member library shelves. The purpose of the cleanup has been to reduce the number of bib records we send to Backstage, particularly in cases where the last copy in the system will never again be available for patrons to

borrow because the items are missing or unreturned. We will be sending out the database for initial processing the week of August 12, 2019. The process will take about 5 days to complete.

New III Discovery Platform (Inspire): Innovative Interfaces is beginning work on the consortium development for the new discovery platform, Inspire. I have been a member of the Strategic Partner Group working on that development since Inspire development began, first with the academic version and then with the stand-alone public library version. At the July meeting of the Strategic Partners, they asked for consortium partners in that group to work with the development team that will create the consortium version of Inspire which is due for release in late 2019 or early 2020. I will be participating in web meetings with the group on a regular basis, providing input into what features are needed to make the product useful in a consortium environment. I have also had conversations with the team working on e-book integration as it regards configuration for multiple Overdrive groups on a single shared system.