

LAKELAND LIBRARY COOPERATIVE
ILS Council Special Meeting
August 22, 2017
Kent District Library Service Center
Official Minutes

The meeting was called to order at 10:00 a.m. by Chair Laura Powers. The roll call and sign in sheet was circulated.

Public Comment: None

Motion by Kelly Tinkham to approve the agenda. Seconded by Jessica Hunt. Motion carried by unanimous vote.

Motion by Diane Kooiker to approve the minutes of the August 10, 2017 meeting. Seconded by Pam Osborn. Motion carried by unanimous vote.

Lunch Count: Laura Powers asked about lunch count for those interested. There was no interest in lunch.

Presentation: Dennis Carter, our Innovative Interfaces Account Manager was present to conduct a demo of the Innovative Decision Center product. This is ILL's collection management product. Valerie Chase, senior sales engineer for Innovative Interfaces was on the phone to steer the WebEx demo. At the end of the demo there was a request for a trial. Dennis will set up a trial against their sales database and send the login information to Sheryl VanderWagen for distribution to ILS council members.

Old Business:

- a. **Linked Data:** Powers noted that at June meeting, ILS Council members had asked for a cost breakdown by library for linked data. This was provided in the packet for this meeting. It should be noted that this is an annual cost, not a one-time cost. The linked data project would transform our MARC catalog data into a format that is useable by web search engines such as Google, Bing and others. In addition, our data converted to this new format would be combined with other libraries who have done the same thereby adding to the density of library data that is searchable on the web. The fee covers the MARC data conversion as well as the addition of the data to the linked data platform.

General discussion revealed that many in the group felt it was a little too early to proceed with this. There are uncertainties about when library data will reach that "critical mass" which would bring library holdings near the top of search results. There is a MeLCat Webinar update on Thursday morning that will be recorded and made available on the MeLCat Wiki. Members asked about other libraries who have done this. HALAN in the Houston area has done this with their database. Sheryl VanderWagen will contact someone at HALAN to get some feedback on their project.

- b. **Collection Management:** Diane Kooiker shared the costs for Collection HQ based on participation of 13 member library and 2 existing customers for a total of 15 libraries. Pricing is based on service popular with a price of \$10,000 for libraries with a population over 90,000 and \$3,500 for libraries with a population of under 90,000. One time setup costs were dependent on whether each library subscribed separately or if the group was set up as a single unit. Kooiker asked about libraries that would want to join the group later. Collection HQ prefers to have the commitment from the libraries now and they are willing to invoice later based on fiscal year.

There was a discussion of the two products and their features. The group had also looked at a product owned by Ingram called Above the Tree Line which was different from Collection HQ and Decision Center with an emphasis on pre-publication data rather than analytical data on existing collections.

- c. **Pickup/Return Anywhere Committee Report:** Claire Sheridan gave the report on the groups June 20 meeting. That meeting included representatives from both GRPL and KDL. Claire noted that both GRPL and KDL do this within their own local systems and wondered why we have not offered it among the shared ILS libraries. There are definite pinch points in some areas of the Cooperative. These pinch points have and are currently experiencing issues with items lost between systems. It was also noted that libraries that are not necessarily pinch points would benefit by having patrons able to conveniently return materials to another library. The committee had three questions for the ILS Council for which they wanted answers before further investigation. Powers took an informal show of hands on each question:

Are you interested in convenient return? 21 Yes; 4 No

Are you willing to absorb more local costs?

Are you willing to absorb more Lakeland costs?

The group made the assumption by extension that if libraries are interested in convenient return, they are also assuming the absorption of additional costs. We also noted that with the upcoming change in ILL to include some music and DVD's there will likely already be an increase in costs. The group stressed that if we decide to proceed with convenient return, we have to be sure that we aren't going to take it away sometime in the future.

- d. **Continuing Discussion on Enhancing Patron Services:** Powers asked the group about their priorities following the discussion of each item. She was able to set up a survey using Survey Monkey to give voting members a chance to rank each one by priority and get a composite score. The group took the time to respond to the survey and the results and rankings are as follows: (Note lower number got the most votes)

Collection Management: 2.14

Convenient Return: 2.18

Linked Data: 2.64

Other: 3.05

Collection Management and Convenient Return received the greatest ranking by weight.

Terry Cross will put together some cost estimates for the October meeting on the topic of convenient return.

The group discussed how to proceed with the collection management product.

Motion by Melissa Huisman to move forward with interested parties with Collection HQ and for those interested to let Diane Kooiker know. Seconded by Britney Dillon. Motion carried by weighted vote.

Diane Kooiker will send out an email to get the final group of participants.

Those interested in Innovative Decision Center will be able to use the trial and Sheryl VanderWagen will get individual pricing from Dennis Carter.

New Business:

a. FY17-18 Meeting Dates:

Motion by Molly Walker to approve the meeting dates for FY2017-2018 as presented. Seconded by Mattie Cook. Motion carried by unanimous vote.

b. Election of officers:

Powers asked if there were nominations from the floor. There were no nominations from the floor.

Motion by Claire Sheridan to elect the slate of officers as presented by the Nominating Committee. Seconded by Molly Walker. Motion carried by unanimous vote.

Chair: Laura Powers, Vice-Chair: Dale Parus, Secretary: Mattie Cook

The meeting was adjourned at 1:15 p.m.

Member Announcements:

Sheryl VanderWagen reminded everyone about the open house at Lakeland on August 30, 2017 for Sandra's retirement. Please share with your staff as well. Everyone is invited.

The next meeting will be October 12, 2017 following the Lakeland Board meeting at the Thousand Oaks Golf Club. The annual luncheon will follow the ILS Council meeting.

Respectfully submitted

Sheryl VanderWagen, ILS Manager